

DEVELOPER PRIVACY POLICY FOR THE PRIAID-SERVICES SUCH AS SYMPTOM CHECKER (via the API, components and other services)

Data protection is a question of trust, and your trust is important to us. We respect your private and personal sphere. Protection, as well as the legally compliant collection, processing or utilisation of your personal data is of great concern for us. To make sure that you feel safe while visiting our platform, we use your personal data only according to legal requirements and like to inform you in the following about data collection and data usage.

You can print or save this document by using the normal functions of your internet provider (=Browser: usually "File" -> "Save as"). You can also download and archive this document as a pdf-file by clicking [here](#). You need the free program Adobe Reader (www.adobe.de) or similar programs that run pdf-formats, to open the pdf-file.

By agreeing to the following Privacy Policy, you are giving your consent that **priaid AG, Sonnenbergstrasse 17, 8835 Feusisberg, Switzerland** collects, processes and utilises your personal data according to data protection laws and the following policy.

Responsible Office

Responsible for collection, processing and utilisation of your personal data is according to the respective data protection laws the priaid AG, Sonnenbergstrasse 17, 8835 Feusisberg, Switzerland.

If you wish to object to priaid AG's collection, processing and utilisation of your personal data under this privacy policy in total or for separate measures, please send your objection in writing to:

priaid AG
Sonnenbergstrasse 17
8835 Feusisberg
Switzerland
E-Mail: privacy@priaid.ch

The presented Privacy Policy is an integral part of the Terms of Use of priaid AG (inc.). They apply between you as the Customer ("You", "Developer" or "Customer") of the priaid-Services as well as the related priaid-platform (e.g. Developer Platform) and priaid AG (inc.) ("API Operator", "Company" or "priaid").

To provide products and services Customer-oriented and appropriately, priaid depends on collection and utilisation of Customer data. priaid protects them most efficient and secure. The API Operator treats Customer data confidentially and keeps it in line with Swiss and European data protection laws. The respective law ensures that self-determination is pertained and each individual's privacy is secured when utilising Customer data. Therefore, priaid set up a data protection concept. It consists of three parts:

- (1) Collection, processing and utilisation, (2) transfer and security, and (3) access.

In the following you will find information about how we deal with your data and information. Please also refer to the Terms of Use and the Standard Licence Agreement of priaid AG for more detailed information.

1. Collection, processing and utilisation of personal data

1.1. Personal data

Personal data are data on the personal circumstances of an identified or identifiable individual. These include for example your name, your telephone-number, your address as well as all inventory data you provide to us when creating and logging into your account.

1.2. Collection, processing and utilisation of your personal data

priaid creates for every Customer upon registration a password-protected direct access to their inventory data saved with priaid. An email address and password are required to activate the account. More personal data can be added additionally. If the Customer acquires a product subject to a charge,

we will save first name and surname, bank account or credit card details, as well as the address during the purchasing process.

You are obliged to treat your personal access data confidentially and not to make it available to unauthorized third parties. Priaid shall not be liable for unauthorised use of passwords, unless priaid were responsible for such misuse.

When collecting, processing and using your personal data, priaid is strictly following legal requirements. Priaid collects, processes and uses your data for the complete handling of your usage, for services, technical administration as well as their own marketing-purposes as well as for administration of your data. Your personal data will only be disclosed to third parties or otherwise submitted, if it is necessary for operations, contract processing or invoicing (see also paragraph 1.7) or if you have previously given your consent.

Your personal data will be deleted after the expiration of the storage period required by law and you have a claim for cancellation, when the data is no longer necessary for the performance of the contract or when it's saving is illegitimate for any other legal reasons.

1.3. Which personal data are generally collected?

priaid collects data in various ways. Upon registration you will be asked your name, email-address and other personal information.

Additionally, the API Operator will ask for personal information on different occasions, e.g. when you are using additional products/services or when you report a problem with the service to priaid.

When you contact priaid, they keep a copy of this correspondence. The API Operator may ask their Customers occasionally to participate in surveys that are used for internal statistics.

The API Operator performs internal assessments regarding their Customers' interests and behaviour based on information provided upon registration and via log-files. This is being done to provide the Customers with improved products and services. This information is collected and analysed on a general basis.

Information practices by third parties who have a link to the priaid-Services or -platform or who are accessible via a link on the priaid-Services or -platform are not subject to this Privacy Policy. Please refer to the privacy policies of our third-party-providers.

1.4. Right of Objection

Disclosure of the data by the Customer is optional. Certain functionalities of products and services may only be possible, when the Customer enters certain data. You can object anytime to the promotional use of your personal data entirely, or to individual measures, without incurring any costs other than the transmission costs in accordance with the basic tariffs. A written notice to the contact address mentioned in paragraph 4.1 (e.g. email, mail) is sufficient. This also applies if you don't wish to receive any newsletter or personalised promotions, be it now or in future. You will also find an unsubscribe-link in each newsletter.

1.5. For which purposes are personal data generally collected?

priaid collects and utilises Customer data to provide Customer-oriented and appropriate products and services and to improve them. The API Operator collects personal data especially for the purpose of identification, invoicing and marketing. Additionally, the data is utilised to provide products or services requested by you.

Personal data is used especially for the following purposes:

- Customer identification
- Provision of services
- Billing of services
- Creation of a database that is solely used by the API Operator

The personal data provided to priaid makes it possible to promote and deliver products, services and contents matching your interests. The API Operator aims to achieve a better, Customer-oriented service and hopes for satisfaction and long-term commitment of Customers.

1.6. Utilisation of data for marketing purposes/newsletter

With registering for the usage of products and services, the Customer also agrees that priaid utilises their personal data for marketing purposes.

This affects especially the email address, which will be used by priaid to contact the customer occasionally. The API Operator will keep the contact to a moderate level. Priaid also uses your data to communicate with you about certain products or marketing activities and to recommend you products or services that might be of interest for you (personalised marketing). The data can be used especially for the announcement of events, competitions, surveys as well as information about services and products of priaid and their partners. The API Operator informs the customer about new offers regarding products and services via email.

For sending a newsletter, priaid uses the so-called Double Opt-In process; that means that you receive a newsletter only after your email address has been confirmed by you. Priaid will send you a confirmation email and ask you to click on a link in this email to confirm it. After that you will receive a newsletter. You will find an unsubscribe-link in the newsletter

I agree that the data provided by me and additional information saved in my account will be used by priaid to send me personalised promotions and/or keep me informed about special offers and services.

1.7. To which purpose are my personal data submitted?

Priaid submits personal data only to third parties if it is necessary for the provision of services requested by you. Additionally, personal data may be submitted to partners for marketing purposes (see paragraph 1.5, last section).

If personal data will be submitted to third parties to provide services requested by you, priaid ensures that the personal data will be processed according to applicable Swiss and European law, as well as this Privacy Policy.

Priaid will submit the data entered by the Customer to third parties especially for the following purposes:

- priaid can submit Customer data to service providers supporting priaid's operations (e.g. hosting, technical support, etc.)
- priaid can submit Customer data if it is required by law, court orders or other rules and regulations.

priaid ensures that all personal data will be treated confidentially.

1.8. Usage of priaid's statistical system and cookies

Due to the sensitive data processed on the priaid-Services and -platform, and for better protection of privacy, priaid is using their own statistics-tool (and no external service, e.g. Google Analytics). Priaid's statistical system uses so-called "cookies"; text files which are stored on your computer and enable your use of the website to be analysed. The information about your usage of the priaid- Services and -platform generated by the cookie will be saved on one of priaid's servers.

The API Operator uses this information to analyse the usage of their website, to create reports about the website-activities for our products and services, and to provide other services connected to the website-usage.

Accepting cookies is no requirement for visiting our website. However, we wish to point out that usage may be limited when deactivating the cookie function. Cookies are small files that are stored on your hard disk and save the specific settings and data exchange with our system via your browser. Most cookies used by priaid will be deleted from your hard disk at the end of the browser session (session-cookies). For example, session cookies are necessary to provide you with your login data across multiple pages. Other cookies remain on your computer and allow priaid to recognise your computer upon your next visit (permanent cookies). This storage helps priaid to appropriately structure website and offers for you and to make usage easier, for example by storing certain entries from you in such a way that you don't have to continually repeat them. These temporary or permanent cookies (life-span 14 days up to 10 years) will be stored on your hard disk and delete themselves after the defined time.

No personal data will be stored in the cookies used by priaid. The cookies used by priaid can therefore not be related to individuals, including you. When activating a cookie, it will be assigned an identification number. Relating your personal data to this identification number is not possible. Your name, your IP-address or similar data that would enable relating the cookie to you, will not be stored at any given time. Based on the cookie technology priaid only receives anonymised information, e.g. which pages have been visited and which product have been viewed.

priaid works with particular partners who help to make the online-offers and the priaid-Services and -platform more interesting for you. Therefore, cookies from our partners will be stored on your hard drive as well, when visiting the priaid-Services and -platform. These are temporary/permanent cookies that are deleted automatically after the defined time (please see above). Cookies of our partners contain no

personal data either. They only collect anonymous data using a Customer-ID. For example, they store data about which products you viewed, if you bought something, etc.

By using the priaid-Services and -platform you agree that priaid processes data collected about you as described above for the purpose mentioned before. Analysis and evaluation of such data enables us to improve our services and our online-offers.

I agree to the usage of so-called cookies to collect, store and use data about me. I further agree that my data will be stored in cookies even when the browser-session has ended so that they can be reactivated during my next visit. I can revoke my permission at any time with effect to the future by refusing the acceptance of cookies in my browser settings.

2. Transfer and Security

2.1. *What are the security measurements applied to protect personal data?*

priaid adopts suitable safety measures to prevent data loss, misuse or alteration of information and personal data. priaid further took all suitable technical and organisational measures to protect Customer data against unauthorised processing and knowledge by third parties. priaid will store Customer data during the usage of service and after that as long as necessary to provide the service.

The API Operator offers you password-protected access to respective parts of the priaid-Services and -platform via the internet.

Your account details are password-protected, so that only you have access to those personal data and information. Never disclose your access data (password, username, API credentials) and keep them safe as you would keep any valuables safe from unauthorised access of third parties. It is strongly recommended to key in the personal access data only in the official website or tools (e.g. interface, app) provided by priaid. Log-out completely from your account when you finished your work. Make sure that others cannot access your personal information. Internet transmissions are never completely secure, but priaid aims at providing a transmission as secure as possible by using latest protection technologies. Upon receiving transmissions, priaid secures the information appropriately in their own systems. priaid uses latest technology standards for this purpose.

Rules for password-protection: The Customer needs to choose appropriate passwords (no obvious or common words or numbers). According to data-protection recommendations the Customers are requested to choose a password as secure as possible (minimum of 6 characters, no word-combination, but a combination of numbers and letters). It is also recommended to change the password in regular intervals.

2.2. *Are email communications secure?*

When you communicate with priaid via email, the data transfer is not encrypted. This also applies when priaid sends you a reply via email. In those cases, confidentiality is not warranted. Emails – generally fast, reliable and inexpensive – are transmitted through several processors. Therefore, there are numerous possibilities to save, analyse or to alter message. Unencrypted emails are not appropriate to send confidential information to priaid.

3. Access to your data

Personal data is used especially for the following purposes:

- Customer identification
- Provision of services
- Billing of services

The API Operator will give only access to data on need-to-know basis and if the services are not directly provided by itself. priaid can submit Customer data to service providers supporting priaid's operations (e.g. hosting, technical support, billing etc.).

The API Operator reserves the right to process information and personal data and to transfer the collected data to civil and criminal courts as well as to other governmental law enforcement bodies if it is required by law or required in the course of civil or criminal procedures.

4. Others

4.1. Customer rights

Every Customer has the right to modify their account according to paragraph 4.2 and to correct, if necessary.

Every Customer has the following rights by law:

- Right to information
- Right to blocking of data transfer
- Right to rectification
- Right to deletion of personal data and information

The Customer has the right to request information from priaid at any time regarding the Customer data that are collected and processed by priaid. The Customer can further demand at any time access to, rectification and/or deletion of their data. Additionally, the Customer can at any time revoke their consent to the processing of data. In this case the Customer cannot use the service anymore.

The Customer has to assert their right in writing to

priaid AG
Sonnenbergstrasse 17
8835 Feusisberg
Switzerland

For the purpose of clear identification, please add a copy of your identity card or your passport.

According to the data protection laws applicable in Switzerland and Europe and other statutory requirements, our Customers have the right to free-of-charge information about their saved data, as well as the right to rectification, blocking or deletion, if applicable. However, priaid AG reserves the right to charge an appropriate contribution to the processing costs incurred, if (1) the requested information has been provided to the applicant within 12 months preceding the request, and if no legitimate interest in a new provision of information could be detected; if (2) the provision of information entails an exceptionally large amount of work. The contribution can be a maximum of 300 Swiss Francs.

We take the protection of your data very serious. To ensure that personal data are not disclosed to third parties, please send your request per email or per mail including a clear identification of your identity to

priaid AG
Sonnenbergstrasse 17
8835 Feusisberg
Switzerland
privacy@priaid.ch

4.2. Which options regarding rectification, updating and deletion does the Customer have?

Every Customer can edit their information in the Customer-account at any time by using their login and password. The information provided must be truthful. For all other issues regarding registration and for deletion of the account, please contact privacy@priaid.ch.

5. Contact

If you have any questions regarding the privacy policy or priaid AG's data processing policy, please contact privacy@priaid.ch.

This privacy policy was last updated on May 25, 2018.